

## QUALITY POLICY

MATRIX electrónica, S.L.U., IS AN Spanish company whose main activity is the distribution of electronic components and devices, in order to satisfy our customer needs within the new technologies scope.

Our main target is providing to our customers products and services oriented to competitive improvements, as the main warranty of our own future.

Management Board is firm in their commitment to fulfill customer's request, as well as all the legal requirements which apply. Furthermore, the Board is willing to continuously improve the quality system and its efficiency, keeping it as one of the most relevant points to achieve a high level of customer's satisfaction – which is the very heart of our business.

To materialize this commitments, Management Board sets the following working principles:

- *Offering to our customers a high-quality level, to be reached though the common effort and collaboration of every worker of the company.*
- *To consider as a priority the prevention and correction of any mistake or default activity. Looking for the continuous reduction of the NO Quality. Analyzing the risks & opportunities of the company main activity – trying to reduce the first, and to maximize the second ones.*
- *Non-stop efficiency process improvement.*
- *Quality System deployment at all company levels, developing a series of procedures in collaboration with all company Departments.*
- *To reach and keep a leadership position in the market and looking for an expansion to new and different markets, in order to increase the company value for the customers and all the people who is part of the company. .*
- *To renew the products line card, adapting it to the new customer's demands and legislation.*
- *Training the company workers about the Quality System procedures and targets.*
- *To accomplish with all the legal requirements which apply to the company.*
- *Environmetal policy: Constantly evaluating the company activities and procedures in order to analyze their negative impact with regards to the climate change, and planning potential measures to minimize it.*

Periodically, Quality goals are reviewed. Management Board takes this responsibility to ensure the objective is completed and its adaptation to our customer's needs.

We firmly believe that, only through the compliance of these rules and principles, we will be able to satisfy our customer's demands. We will also get our own personal satisfaction, consolidating and improving our competitiveness in the market.

José Luís Vicente García  
Director General